Getting Started

What do I need?
Health Commerce System (HCS) account and access to the CLIMS application.

Order Management

How do I view, update, or check the status of an order in CLIMS?

1. Login to your HCS account.

2. Click on the CLIMS link (also found under “All Applications”) to open the CLIMS application.
3. Select “Remote Order” and then “Order Management.”

4. After selecting the facility, orders are separated into four tabs based on their status.

- Orders on the “In Progress” tab have been saved by the user or automatically saved by the system before submission as a Pre-Collection or finalized order.
- “Pre-Collection Orders” have been submitted with missing or Collection Dates in the future. When specimen collection has been completed, the order can be updated and finalized for shipping.
- Orders on the “Submitted” tab have been finalized. They are ready to be shipped or already have been shipped but are not yet physically received at Wadsworth Center.
- Orders on the “Received/Accessioned” tab have been physically received and accessioned by the laboratory at Wadsworth Center, but results are not yet available.

NOTE: When final results have been released by the laboratory, the order will no longer be available in Order Management. Results can be accessed by selecting “Specimen Reports” on the CLIMS home page.